Bell – How to Set up Block and Allow lists

https://support.bell.ca/internet/email/how-to-change-settings-in-bell-mail?step=2#step2

Follow Instructions for: "**To set up allow lists**"

Rogers – Block and Unblock Email Addresses

https://www.rogers.com/support/internet/block-and-unblock-email-addresses-in-yahoo-mail-account

Follow Instructions for: "**To unblock an email address**"

If the email is already in your Rogers Spam Folder:

Mark an email as Not Spam
1. Go to your Spam folder.
2. Place a checkmark beside the email(s) you want to mark as not spam.
3. Click Not Spam. The email(s) will then be moved to your Inbox folder. Any future email you receive from that email address will automatically go to your inbox rather than the spam folder.

Your email server is rejecting our emails as "spam". So, at the top of the Keeping in Touch newsletter (and on the top of our website) are instructions of how to set your mail account to accept incoming mail from us. Our email address is kelly@pb03.wixemails.com and kelly@hvuc.ca. I haven't had a complaint from a G-mail user yet. So, I will add this troubleshooting information for G-mail in the next issue.

G-Mail – Safe Senders & Whitelist
1. Go to Gmail.com and log into your account.
2. Click the gear icon at the top right corner.
3. Click 'See all settings.'
4. Click on the 'Filters and Blocked Addresses' tab at the top.
5. In the 'Safe Senders' section, click 'Create a new filter.'
6. Enter the email address of the person you want to add to your safe senders list.
7. Click 'Create Filter.'

The Gmail app does not allow you to edit your spam features from your phone. However, you can whitelist email addresses by adding them to your Gmail contacts lists. If you have no choice but to whitelist an email address from your phone, you can log into your Gmail account using the desktop version of Gmail on your phone's browser. From here, you can follow the same steps as above.